



## ELECTRICITY AND GAS

You will need to set up a retail account with a provider to supply electricity to your home. It is recommended that you visit [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au) to choose and compare energy deals.

Should you lose services to your property please contact your local authorities.

Electricity authority:  
[SP Ausnet Services Ausnet](https://www.spAusnet.com.au)  
p: [1300 001 001](tel:1300001001)

Gas Authority:  
[Australian Gas Networks](https://www.australiangas.com.au)  
p: [1300 360 795](tel:1300360795)

## TELECOMMUNICATIONS AND INTERNET

NBN services are available to your property. For further information on connecting to this service please visit [nbnco.com.au](https://nbnco.com.au) or phone [1800 687 626](tel:1800687626).

You will need to set up a retail account with your preferred internet provider to arrange for set-up and connection to the NBN network.

Should you lose internet to your property please contact your retail provider to confirm there is no outage or planned maintenance in your area.

## WATER AND RECYCLED WATER

Yarra Valley Water is your local water authority.

For general enquiries:  
p: [1300 304 688](tel:1300304688)

For water or sewerage emergencies:  
p: [132 762](tel:132762)

w: [yvw.com.au](https://www.yvw.com.au)

Your new home is water efficient by design. The amount of water you use can be much less than the average household because of smart features like recycled water and efficient showerheads, taps and toilets.

Recycled water is plumbed directly to your property via the purple third pipe and connected to external irrigation and internal toilet flushing.

Please refer to the documentation for maintenance and care located on your USB. Please refer to [Yarra Valley Water website](https://www.yarravalleywater.com.au) for more info on recycled water.

## PUBLIC TRANSPORT

A regular bus service operates throughout Aurora.

For more information phone the PTV Information Centre on [1800 800 007](tel:1800800007) or visit [ptv.vic.gov.au](https://ptv.vic.gov.au).

## COMMUNITY FACILITIES

The Aurora estate is home to a number of parks with playgrounds, exercise stations, seating and barbecue facilities.

The parks within the estate are maintained by the City of Whittlesea council.

To find your nearest park, visit the [City of Whittlesea website](https://www.cityofwhittlesea.vic.gov.au).

Works to deliver the Habitas Linear Park will commence in the second half of 2025 and should be available for resident enjoyment in 2025.

Links to underlined documents can be accessed via the electronic copy on your USB.

